

## **Spilt Milk Ballarat Camping with Rent a Tent Terms and Conditions**

1. Please keep your site clean and tidy
2. The Tents will be patrolled by an official each day. There will be a First Aid kit available from the Tent office. If it is anything more serious please dial 000 or go to the hospital. If you have any questions, queries or concerns please approach one of the festival staff or security.
3. On arrival if you are issued with a campground wristband, please treat your wristbands like cash & wear them at all times – they will not be replaced if you lose them.
4. The camp ground is a dry site, a NO ALCOHOL ZONE.
5. Please respect your fellow campers. Poor behaviour and excessive noise (including amplified music) will not be tolerated. If this continues to be an ongoing issue you will be required to leave. No refunds will be offered if you are asked to leave for any reasons set out in these conditions.
6. Festival staff or their contractors reserve the right to refuse entry or remove any person that causes an annoyance, breaches these terms and conditions or breaks the law. Any person that breaches any of these terms and conditions can be asked to leave the campgrounds immediately and will not be permitted back.
7. You must follow all reasonable directions given by Festival staff and security staff
8. We reserve the right to amend or vary the campground configuration and capacity. We reserve the right to deny admission to the area with reasonable cause.
9. No glass is permitted in campgrounds, subject to festival regulations.
10. Under 18 (minors) and non Spilt Milk tickets holders are not permitted entry onto the camp site.
11. No drugs, weapons or dangerous items are permitted. Tents remain the property of Rent a Tent and thus can be searched at anytime for banned items. Anyone found to be in possession of, supplying or consuming illicit drugs will be reported to Police immediately. This includes weapons and illegal substances or any items which may have the potential to be used in an illegal or offensive manner.
12. NO Smoking in tents.
13. No vehicles are permitted on site.
14. Please come prepared for all weather. The Tents will operate regardless of weather conditions. However, if there are excessive winds (over 50 km/h) or dangerous weather conditions people must leave the tents and seek shelter in a safe place. No refunds will be given should a booking be cancelled due to inclement weather.
15. The services provided by the tent contractor will be rendered with due care and skill applicable to State legislation. The tent contractor and its staff will not be liable or responsible for any damage or loss suffered or incurred by you when you enter or are on the campgrounds.
16. You agree to indemnify the tent owners, staff and contractors against any loss or damage you may suffer arising out of your negligence or breach of these terms and conditions.
17. Footwear must be worn at all times within the campgrounds.
18. The tent owners will not be held responsible for any damage, loss or theft of a person's personal property at the campground. Patrons that leave valuable items at the campsite or in tents do so at their own risk
19. Open fires, candles, fireworks and small gas barbeques are not permitted.
20. No animals are permitted into tents with the exception of guide dogs and Police support dogs.
21. All bonds must be collected on check out otherwise they are forfeited. Bonds will be refunded at the discretion of Rent a Tent staff or contractors.
22. There are no refunds for tent bookings due to change of mind or circumstances. There are no refunds if your tent was delivered and set up, and due to circumstances beyond Rent a Tents control you were unable to make it to the event. Refunds are only permitted due to documented medical issues or tragic events.